


Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMN – 004 V3.0
User Department Feedback Form		W.E.F. 09/04/2020

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	Department of Mines & Geology -
Project Name	TSMU - Telangana State Mana Baka Vahanam
Project Manager\Co-Ordinator Name	Raja P. Vijay Rangaraju, ADMG, Godwal.
Address for communication:	New Housing Road, opp. Collectorate, Godwal.
Phone:	91 95735 58821
Email	admgjogulamba@gmail.com

Rating : Please provide your ratings on the scale of 1* to 5*

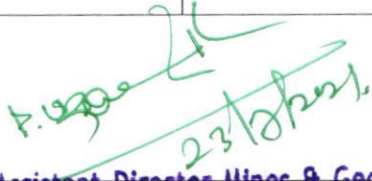
Note: If any item has the rating of less than 4, please detail the reasons for such rating
(This will be used as guidance for improvement).

1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	4.8	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	5	
2.	Team members Service:		
	a) Approachability	4.9	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	4.9	
3.	Overall rating	4.9	
4.	As service provider, CGG offers "Value for Money".	Yes/No	
5.	Would you use CGG's Services again?	Yes/No	

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Feedback given by	Name	P. Vijay Ramaraju	
	Designation	ADMG, Jogulamba Gadwal.	
Signature	 Assistant Director Mines & Geology Jogulamba Gadwal,	Date	23-July 2021