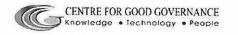
Centre for Good Gov	ernance
User Department Fe	edback
Form	



CMN - 004 V3.0

W.E.F. 09/04/2020

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	Convener, DOST		
Project Name	DOST - 2020		
Project Manager\Co- Ordinator Name	P. Hemanth Kumar		
Address for communication:	Telangana State Council of Higher Education (TSCHE) Opposite Mahaveer Hospital MasabTank Hyderabad - 500028		
Phone:	040-40101416 +91-9440236667		
Email	convener.dost@gmail.com		

Rating: Please provide your ratings on the scale of 1* to 5*

Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).

- 1. Poor
- 2. Unsatisfactory
- 3. Satisfactory
- 4. Good
- 5. Excellent

NA: Not applicable

#	Attribute Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery: a) The Project/Service was delivered as per the schedule	Stant 5 Total	Delivered the goods efficiently and professionally according to the timelines.
	b) The delivered service\project was as per the requirements/specifications	4	Yes, very reliable and meticulous.
	c) The skills of the project team were as per expectations	5	Yes, methodical and systematic.
	d) The overall quality and performance of the final project/service delivered	5	The quality of the project was genuine, rational and analytical.
2.	Team members Service: a) Approachability	5	Were friendly and modest
	b) Responsiveness	5	Very responsible and obliging
	c) Communication skills	5	Highly motivated and always humble

Centre for Good Governance User Department Feedback Form



CMN – 004 V3.0

W.E.F. 09/04/2020

#	Attribute	Rating (1-5,NA)	Remarks
	d) Flexibility	5	Very positive and steady
	e) The promptness of problem resolution	4	Instantaneous, attentive and willing to serve
3.	Overall rating	5	
4.	As service provider, CGG offers "Value for Money".	Yes	
5.	Would you use CGG's Services again?	Yes	

Feedback given by	Name	Prof. R. Limbadri
	Designation	Convener, DOST & Vice Chairman, TSCHE
Signature	J	Date 10.8. 2071
		ener, DOST &

Masabtank, Hyderabad -28.