

 $\mathrm{CMN}-004~\mathrm{V2.0}$

W.E.F. 31/12/2018

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	TS Police
Project Name	Telangana State Police HRMS
Project Manager\Co- Ordinator Name	V.Jyothi
Address for communication:	Road No. 25, Jubilee Hills, MCR HRD Campus, Hyderabad 500033 Telangana, India
Phone:	7901127933
Email	Sreenath etspolice. gov.in

Rating: Please provide your ratings on the scale of 1* to 5*

Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).

- 1. Poor
- 2. Unsatisfactory
- 3. Satisfactory
- 4. Good
- 5. Excellent

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1	Service Delivery/ Project Delivery: a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	5	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	5	
3.	Overall rating	5 /	
4.	As service provider, CGG offers "Value for Money".	Yes/No	0
5.	Would you use CGG's Services again?	Yes/No	0

Centre for Good Governance

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K. SRINATH REDOY			
DySP			
Took sust	Date	11-08-2024	
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LT. CELL, DGPS OFFICE