

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

| | |
|---|---|
| User Department Name: | B.C Welfare Department All Federation |
| Project Name | Societies Registrations |
| Project Manager\Co-Ordinator Name | Rajani Vishwanath |
| Address for communication: | DSS Bhavan, 6 th Floor, Masab Tank, Hyderabad. |
| Phone: | 040-23319313 |
| Email | tsbccfc@yahoo.in |
| <p>Rating : Please provide your ratings on the scale of 1 to 5</p> <p>Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).</p> <ol style="list-style-type: none"> 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent <p>NA: Not applicable</p> | |

| # | Attribute | Rating (1-5,NA) | Remarks |
|----|---|-----------------|---------|
| 1. | Service Delivery/ Project Delivery: | 5 Excellent | |
| | a) The Project/Service was delivered as per the schedule | 5 Excellent | |
| | b) The delivered service\project was as per the requirements/specifications | 5 Excellent | |
| | c) The skills of the project team were as per expectations | 5 Excellent | |
| | d) The overall quality and performance of the final project/service delivered | 5 Excellent | |
| 2. | Team members Service: | 4- Good | |
| | a) Approachability | 4- Good | |
| | b) Responsiveness | 4- Good | |
| | c) Communication skills | 4- Good | |
| | d) Flexibility | 4- Good | |
| | e) The promptness of problem resolution | 4- Good | |
| 3. | Overall rating | 4- Good | |
| 4. | As service provider, CGG offers "Value for Money". | Yes | |
| 5. | Would you use CGG's Services again? | Yes | |

