

Centre for Good Governance User Department Feedback Form	 CENTRE FOR GOOD GOVERNANCE <small>Knowledge • Technology • People</small>	CMIN – 004 V3.0 W.D.F. 09/04/2020
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User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	BACKWARD CLASSES WELFARE DEPARTMENT (MAHATMA JYOTIBA PHULE TELANGANA BC WELFARE RESIDENTIAL EDUCATIONAL INSITUTIONS SOCIETY (MJPBCWREIS)
Project Name	MJPTBCWREIS RJC/RDC CET-2022 & BACKLOG CET-2022
Project Manager\Co-Ordinator Name	Malliah Battu
Address for communication:	2 nd Floor, DSS Bhavan, Masabtank, Hyderabad-500028
Phone:	9618880806
Email	mallaiahbattu@gmail.com
Rating : Please provide your ratings on the scale of 1* to 5* Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement). 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent NA: Not applicable	
	<i>Excellent</i>

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The skills of the project team were as per expectations	5	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution.	5	
3.	Overall rating	5	
4.	As service provider, CGG offers "Value for Money".	Yes	

#	Attribute	Rating (1-5,NA)	Remarks
5.	Would you use CGG's Services again?	Yes	

Feedback given by	Name	Malliah Battu	
	Designation	Secretary	
Signature		Date	07.07.2022
	 SECRETARY MJPTBCWREIS Masab Tank, Hyd		