

User Department Feedback Form

Please provide requested information for statistical and trending purposes.

User Department Name:	MISSION BHAGIRATHA DEPARTMENT
Project Name	BILLS MONITORING SYSTEM FOR MISSION BHAGIRATHA DEPARTMENT
Project Manager\Co-Ordinator Name	Smt. V. RAJANI, P.M / SRI.K. MURALI, TL
Address for communication:	O/O ENGINEER-2N-CHIEF; MILLION BHAGIRATHA DEPARTMENT; CRTGN BHAVAN, 5 TH FLOOR; ERAMANGALUR, DNY; KHAIRTA BAG, HYDERABAD-500029
Phone:	9100122013
Email	tdwcpfinance@yahoo.com

Rating : Please provide your ratings on the scale of 1* to 5*

Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).

1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent

NA: Not applicable

#	Attribute	Rating(1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The skills of the project team were as per expectations	5	
	d) The overall quality and performance of the final project/service delivered	4	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	4	
	e) The promptness of problem resolution	4	
3.	Overall rating		
4.	As service provider, CGG offers "Value for Money".		Yes/No
5.	Would you use CGG's Services again?		Yes/No

