

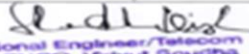
### User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

<b>User Department Name:</b>	TELANGANA POWER GENERATION CORPORATION LIMITED
<b>Project Name</b>	TGGENCO WEBSITE
<b>Project Manager\Co-Ordinator Name</b>	SRI.T.S.N.MURTHY
<b>Address for communication:</b>	Room No.201, ERP Competency Center TGGENCO Building, GTS Colony Kalyan Nagar, Hyderabad- 500045
<b>Phone:</b>	040-23722599
<b>Email</b>	cgmerp@tggenco.com
<p><b>Rating :</b> Please provide your ratings on the scale of 1* to 5*</p> <p><b>Note:</b> If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).</p> <ol style="list-style-type: none"> <li>1. Poor</li> <li>2. Unsatisfactory</li> <li>3. Satisfactory</li> <li>4. Good</li> <li>5. Excellent</li> </ol> <p>NA: Not applicable</p>	

#	Attribute	Rating (1-5,NA)	Remarks
1.	<b>Service Delivery/ Project Delivery:</b>		
	a) The Project/Service was delivered as per the schedule	4	---
	b) The delivered service/project was as per the requirements/specifications	4	---
	c) The overall quality and performance of the final project/service delivered	4	---
2.	<b>Team members Service:</b>		
	a) Approachability	4	---
	b) Responsiveness	5	---
	c) Communication skills	5	---
	d) Flexibility	4	---
	e) The promptness of problem resolution	4	---
3.	<b>User experience/feel about application</b>	Excellent/Good/Average/Bad	
4.	<b>Overall rating</b>	4	
5.	As service provider, CGG offers "Value for Money".	Yes/No	
6.	Would you use CGG's Services again?	Yes/No	

#	Attribute	Rating (1-5,NA)	Remarks
	<b>Improvements Suggested</b>		

<b>Feedback given by</b>	<b>Name</b>	S.RADHA KISHAN	
	<b>Designation</b>	DIVISIONAL ENGINEER/TELECOM	
<b>Signature</b>		<b>Date</b>	05.07.2024
	<small>Divisional Engineer/Telecom TGGENCO, Vidyalakshmi HYDERABAD-500 082.</small>		