

Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMIN -- 004 V4.2
User Department Feedback Form		W.E.F. 07/01/2022

User Department Feedback Form


Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	MA & UD
Project Name	LRS-2020
Project Manager\Co-Ordinator Name	Mr. Lokesh Jella
Address for communication:	Centre for Good Governance Survey No. 91, Near Outer Ring Road Chowrasta, Gachibowli, Hyderabad 500 032, Telangana, India.
Phone:	99899933222
Email	Lokesh.j@cgg.gov.in
<p>Rating : Please provide your ratings on the scale of 1 to 5. Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).</p> <ol style="list-style-type: none"> 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent <p>NA: Not applicable</p>	

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule ..	4	
	b) The delivered service\project was as per the requirements/specifications	4	
	c) The overall quality and performance of the final project/service delivered	4	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	4	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	5	
3.	User experience/feel about application	Excellent/Good/Average/Bad	
4.	Overall rating		
5.	As service provider, CGG offers "Value for Money".	Yes/No	
6.	Would you use CGG's Services again?	Yes/No	



#	Attribute	Rating (1-5, NA)	Remarks
Improvements Suggested			

Feedback given by	Name	K. VIKAS	
	Designation	CPO (LRS - NODAL OFFICER, HMCA)	
Signature			Date
			14/7/2025

Chief Planning Officer
Hyderabad Metropolitan Development Authority
Hyderabad.