

Centre for Good Governance  
User Department Feedback  
Form



CENTRE FOR GOOD GOVERNANCE  
Transparency • Accountability • Integrity

### User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	Legal Metrology
Project Name	Website of legal metrology
Project Manager/Co-Ordinator Name	Undru Vinod babu garu.
Address for communication:	Legal metrology department Head office, Guntur
Phone:	9849794076
Email	dc-hyd-lm@telangana.gov.in
<p><b>Rating</b> : Please provide your ratings on the scale of 1 to 5.  <b>Note:</b> If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).</p> <ol style="list-style-type: none"> <li>Poor</li> <li>Unsatisfactory</li> <li>Satisfactory</li> <li>Good</li> <li>Excellent</li> </ol> <p>NA: Not applicable</p>	

#	Attribute	Rating (1-5,NA)	Remarks
1.	<b>Service Delivery/ Project Delivery:</b>		
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service/project was as per the requirements/specifications	5	
	c) The overall quality and performance of the final project/service delivered	3	
2.	<b>Team members Service:</b>		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	4	
3.	<b>User experience/feel about application</b>	Excellent/Good/Average/Bad	
4.	<b>Overall rating</b>	3	
5.	As service provider, CGG offers "Value for Money".		Yes/No
6.	Would you use CGG's Services again?		Yes/No

Centre for Good Governance

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FormCENTRE FOR GOOD GOVERNANCE  
Knowledge • Technology • People

CMN - 004 V4.0

W.E.F. 07/01/2022

#

Improvements  
SuggestedFeedback  
given by

Name

Designation

Signature

U. Vimal Babu

ZDC, LM, 17ev

U. V

Date

7.7.21

U. V

Pgni. Deputy Controller (Horr)  
Legal Metrology Dept.  
Telangana State,  
Hyderabad-500 060.