

Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMEN – 004 V4.2
User Department Feedback Form		W.E.P. 07/01/2022

User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	Telangana State
Project Name	Prajavani
Project Manager\ Co-Ordinator Name	Ms.Suseela.J
Address for communication:	Mahatma Jyothiba Phule Prajabhavan, Begumpet, Hyderabad
Phone:	040-23225397
Email	

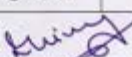
Rating: Please provide your ratings on the scale of 1* to 5*

Note: If any item has a rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).

1. Poor, 2. Unsatisfactory, 3. Satisfactory, 4. Good, 5. Excellent and **NA:** Not applicable

#	Attribute	Rating (1-5, NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	4	
	b) The delivered service\ project was as per the requirements/specifications	4.5	
	c) The overall quality and performance of the final project/service delivered	4.5	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	5	
3.	User experience/feel about application	Excellent/Good/Average/Bad	
4.	Overall rating		
5.	As service provider, CGG offers "Value for Money".	Yes/No	
6.	Would you use CGG's Services again?	Yes/No	

Improvements Suggested

Feedback given by	Name	D Divya IAS	
	Designation	Prajavani State Nodal officer.	
Signature		Date	15-07-2025.

STATE NODAL OFFICER, PRAJAVANI

Government of Telangana

Mahatma Jyothiba Phule Praja Bhavan

Begumpet, Hyderabad, Telangana