




## User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

<b>User Department Name:</b>	Commissionerate of Tenders Immigration and CAB Department
<b>Project Name</b>	TGCOT
<b>Project Manager\Co-Ordinator Name</b>	T Sumeelg   P Ramyeh Kumary
<b>Address for communication:</b>	Ground Water Building 1st Floor Chintal Basti Khairathabad Hyd-50004
<b>Phone:</b>	9440815158
<b>Email</b>	commisimentelangana@yahoo.com
<b>Rating :</b> Please provide your ratings on the scale of 1 to 5	
<b>Note:</b> If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).	
<ol style="list-style-type: none"> <li>Poor</li> <li>Unsatisfactory</li> <li>Satisfactory</li> <li>Good</li> <li>Excellent</li> </ol>	
<b>NA:</b> Not applicable	

#	Attribute	Rating (1-5,NA)	Remarks
1.	<b>Service Delivery/ Project Delivery:</b>		
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The overall quality and performance of the final project/service delivered	5	
2.	<b>Team members Service:</b>		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	5	
3.	<b>User experience/feel about application</b>	Excellent/Good/Average/Bad	
4.	<b>Overall rating</b>		
5.	As service provider, CGG offers "Value for Money".	Yes/No	
6.	Would you use CGG's Services again?	Yes/No	

#	Attribute	Rating (1-5, NA)	Remarks
Improvements Suggested			

Feedback given by	Name	P Rommyti Kumari	
	Designation	Executive Engineer, Commissionerate of	
Signature		Date	
			23/6/25

of  
Tender