

User Department Feedback Form

User Department Name:	TELANGANA POWER GENERATION CORPORATION LIMITED
Project Name	TGGENCO WEBSITE
Project Manager/Co-Ordinator Name	SRI.CH.RAMBABU
Address for communication:	Room No.201, ERP Competency Center TGGENCO Building, GTS Colony Kalyan Nagar, Hyderabad- 500045
Phone:	040-23722599
Email	cgmerp@tggenco.com

Rating : Please provide your ratings on the scale of 1 to 5

Note: If any item has the rating of less than 4, please detail the reasons for such rating
(This will be used as guidance for improvement).

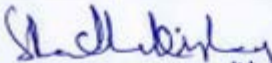
1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good
5. Excellent

NA: Not applicable

#	Attribute	Rating (1-5.NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	4	---
	b) The delivered service/project was as per the requirements/specifications	5	---
	c) The overall quality and performance of the final project/service delivered	4	---
2.	Team members Service:		
	a) Approachability	4	---
	b) Responsiveness	5	---
	c) Communication skills	4	---
	d) Flexibility	4	---
	e) The promptness of problem resolution	4	---
3.	User experience/feel about application	Excellent/Good/Average/Bad	
4.	Overall rating	4	
5.	As service provider, CGG offers "Value for Money".	Yes/No	
6.	Would you use CGG's Services again?	Yes/No	

#	Attribute	Rating (1-5,NA)	Remarks
Improvements Suggested			

Feedback given by	Name	S.RADHA KISHAN
	Designation	DIVISIONAL ENGINEER/TELECOM

Signature	 Divisional Engineer/Telecom TGGENCO, Vidyut Soudha HYDERABAD - 500 082.	Date	11.07.2025
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Divisional Engineer/Telecom
 TGGENCO, Vidyut Soudha
 HYDERABAD - 500 082.