



User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	Telangana State Minorities Finance Corporation Ltd,
Project Name	TG Minority Corporation-OBMMS
Project Manager\Co-Ordinator Name	DASI RATHINAKUMAR
Address for communication:	5-4, 5th Floor, Haj House, Nampalli Station Road, Hyderabad, Telangana.
Phone:	
Email	loansho@gmail.com

Rating : Please provide your ratings on the scale of 1* to 5*

Note: If any item has the rating of less than 4, please detail the reasons for such-rating
(This will be used as guidance for improvement).

1. Poor
2. Unsatisfactory
3. Satisfactory
4. Good ✓
5. Excellent

NA: Not applicable

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule		
	b) The delivered service\project was as per the requirements/specifications		Good
	c) The overall quality and performance of the final project/service delivered	5	Good.
2.	Team members Service:		
	a) Approachability	5	Excellent
	b) Responsiveness	5	Excellent
	c) Communication skills		Good
	d) Flexibility		Good
	e) The promptness of problem resolution		Good
3.	User experience/feel about application	Excellent/Good/Average/Bad	
4.	Overall rating	Good	
5.	As service provider, CGG offers "Value for Money".	✓ Yes/No	
6.	Would you use CGG's Services again?	✓ Yes/No	

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#	Attribute	Rating (1.5,NA)	Remarks
Improvements Suggested			

Feedback given by	Name	K. Satyanarayana	
	Designation	Executive Director - I	
Signature		Date	7/7/2025

