



User Department Feedback Form

Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	Telangana Grijan Co-operative Corporation Ltd.
Project Name	Telangana Grijan Co-operative Corporation Ltd HRMS & Payroll
Project Manager\Co-Ordinator Name	Tarachand Rathod
Address for communication:	Grijan Co-operative Corporation, DSS Bhavan, Masab Tank, Hyderabad-500028
Phone:	9492137658
Email	tin.tigcc@gmail.com
Rating: Please provide your ratings on the scale of 1 to 5 Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement). 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent NA: Not applicable	

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	5	
	b) The delivered service/project was as per the requirements/specifications	5	
	c) The overall quality and performance of the final project/service delivered	4	
2.	Team members Service:		
	a) Approachability	5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	5	
3.	User experience/feel about application		Excellent/Good/Average/Bad
4.	Overall rating		
5.	As service provider, CGG offers "Value for Money".		Yes/No
6.	Would you use CGG's Services again?		Yes/No

CGG Internal

Page 1 of 2



#	Attribute	Rating (1-5,NA)	Remarks
Improvements Suggested	Excellent		

Feedback given by	Name	V. Seetharam	
	Designation	General Manager	
Signature		Date	17/6/22
	General Manager TG-GCC Ltd., Hyderabad.		17/6/2022

12