



User Department Feedback Form


Please provide requested information for analysis, better and consistent performance purposes.

User Department Name:	Telangana Legislature
Project Name	Computerization of Telangana Legislature
Project Manager\Co-Ordinator Name	Suneela Talari / P. Srinivas
Address for communication:	Public Gardens, Hyderabad, Telangana, 500004
Phone:	040-23232072 (Off), 23210408 (Fax) 66101313, Extn. 1351 (R) 040-23565539
Email	secy_legis@telangana.gov.in
<p>Rating : Please provide your ratings on the scale of 1* to 5*</p> <p>Note: If any item has the rating of less than 4, please detail the reasons for such rating (This will be used as guidance for improvement).</p> <ol style="list-style-type: none"> 1. Poor 2. Unsatisfactory 3. Satisfactory 4. Good 5. Excellent <p>NA: Not applicable</p>	

#	Attribute	Rating (1-5,NA)	Remarks
1.	Service Delivery/ Project Delivery:		
	a) The Project/Service was delivered as per the schedule	4.5	
	b) The delivered service\project was as per the requirements/specifications	5	
	c) The overall quality and performance of the final project/service delivered	5	
2.	Team members Service:		
	a) Approachability	4.5	
	b) Responsiveness	5	
	c) Communication skills	5	
	d) Flexibility	5	
	e) The promptness of problem resolution	4.5	
3.	User experience/feel about application	Excellent/Good/Average/Bad	
4.	Overall rating	4.9	
5.	As service provider, CGG offers "Value for Money".	Yes/No	

Centre for Good Governance	 CENTRE FOR GOOD GOVERNANCE Knowledge • Technology • People	CMN – 004 V4.2
User Department Feedback Form		W.E.F. 07/01/2022

#	Attribute	Rating (1-5, NA)	Remarks
6.	Would you use CGG's Services again?	✓ <u>Yes</u> /No	
Improvements Suggested	.		

Feedback given by	Name	P. Srinivas	
	Designation	Assistant Secretary, Telangana Legislature	
Signature	 Assistant Secretary Telangana Legislature Sr Hyderabad.	Date	19.06.2025

